



Classic City OBGYN  
740 Prince Ave, Bldg 2  
Athens, Georgia 30606

As a courtesy to our Patients and to improve the speed and quality of our testing process, our office uses **TestCall™** to deliver your confidential Test Results. After receiving the results of your test, one of our nurses will personally record your results in the **TestCall™** system.

**Please do not call our office to pick up the results of your tests.** Due to the confidential nature of your tests our office staff may not have access to your results. Simply follow the instructions below to access your test results 24 hours per day.

We normally receive the results of your test within 7-10 business days. When your results are ready, you will receive an automated call from the **TestCall™** system letting you know that your results are ready. Once you receive this call, please follow the instructions below to retrieve your results. Remember, if you have not received the automated call from the system, or the **TestCall™** system does not recognize your PIN and date of birth your results are not ready.

There are 2 ways you can access your test results: via phone & via internet.  
Both have secure access to protect your confidentiality.

***To Access Your Test Results:***

- 1) Access the **TestCall™** system: EITHER by calling 1-866-856-8378 (T-E-S-T) or via the internet at [www.courtesycall.us](http://www.courtesycall.us)
- 2) When prompted for your PIN, enter the last four digits of your Social Security Number followed by the pound (#) key on your telephone.
- 3) When prompted for your four digit date of birth, enter two digits for the month and two digits for the day followed by the pound (#) key on your telephone. (Example: September 4<sup>th</sup> would be entered 0904#)
- 4) Enter the 10 Digit Telephone Number that you received the automated call at (usually this is the home telephone number you gave our office), followed by the pound (#) key on your telephone.

If your test results are not available yet, you will not be able to log-in with your PIN, date of birth, and 10-digit phone number. Simply try again later to see if your results are ready. We think this will be a more efficient way of notifying you of your results. If you have any questions, please do not hesitate to contact our office at 706-549-1111.